

## Accelerate your clients' claims settlement by

# using eclaims!



#### Who are using eClaims?





#### What are the results of using eClaims?





96% customer satisfaction



### How doeClaims benefits our partners and customers?



Our eClaims website is available any time and anywhere for claims submission and status check



We send email confirmation immediately to both customer and agent upon submission



Faster Settlement

We speed up claim reimbursement by faster processing and direct bank transfer



We eliminate paper submission to reduce manual handing of forms and supporting documents



We connect customer with panel services and adjustor on eClaims for faster servicing



Proactive Claims <u>Ma</u>nagement

We receive the claims instantly and we start early on reviewing and accessing the claims